

## What are Your Rights

All women and girls have the right to lead their lives with dignity, free from violence and discrimination, including discrimination based on gender stereotypes.

This means that all women and girls have rights to equal access to quality education, employment, housing, and health, irrespective of, sex, race, class, income, immigration status or involvement with the criminal justice system.

*Every person, male or female, has the right to equal treatment and shall not be subject to neither direct nor indirect discrimination.*

**Direct discrimination**—where one person is treated less favorable than another in a comparable situation.

**Indirect discrimination**— where a seemingly neutral provision or practice actually disadvantages a particular group of people due to their national, ethnic, cultural, linguistic or religious identity.

### Equal rights to property and inheritance:

According to Kosovo Law women and men are equal. This means that in inheritance questions women inherit on the same basis as men. Brothers and sisters inherit their parents equally irrespective of marital status and a wife inherit her husband equal to the children

## Who can help you?

In Mitrovica there are several official institutions and NGOs that offer support and advice if you feel your basic rights have been violated.

### Mitrovica Municipality

Unit for Human rights: Gender Equality Officer, Officer for Human Rights and Community Officer

### The Ombudsperson

If you believe that your or others' rights and freedoms has been violated by the public authorities, involve the Ombudsperson.

The Ombudsperson monitor and protect human rights and freedoms from unlawful and irregular actions of the public authorities, conducts the investigations, issues recommendations, publishes reports, and provide legal services and public advocacy free of charge to all citizens of Kosovo.

### Kosovo Police

Shelter for women. Contact Kosovo Police in case of threat of, and/or domestic violence

In 2013 is expected to be open and make functional Centers for mediation and conciliation in south and north of the city who can offer you help in resolving the marital, property disputes, etc.

## What to do and where to go? Who to contact?

### Municipality

Service for the citizens Tel: 028 532 104

**Ombudsperson**—+381(0)28 530 138—south

Meet Ombudsperson representative in the office in Mitrovica;

South—Str. Square “Agim Hajrizi”, nn, Building of the regional tax administration  
Phone: +381 (0)28530138

North—Str. Building of the Administrative office North Mitrovica  
Phone: +377 (0) 45455 319

Meet the Ombudspersons or a representative in person, at an “Open Day”  
Web: [www.ombudspersonkosovo.org](http://www.ombudspersonkosovo.org)  
E-mail: [ombudsperson@ombudspersonkosovo.org](mailto:ombudsperson@ombudspersonkosovo.org)

### Kosovo Police

Report the abuse or violence caused to you: at open line (emergency line) 24 hours  
Tel: 192 or 211

### Free Legal Aid:

[www.kosovo-legalaid.com](http://www.kosovo-legalaid.com)  
tel: 038 223 759

Legal Aid Commission. +381(0) 28 534 477  
Legal Aid Commission are responsible for providing legal aid t Kosovo Citizens who lack the financial means to access necessary legal services.

## Women's Rights

A look back at history of gender equality shows that women have made great strides in the fight for equality, including women's the right to vote in many countries, as well as equal opportunity in the workplace and in education.

In Kosovo, today gender biases continue to create huge barriers for women, especially poor women and women from minority groups. Ongoing struggles include ensuring equal economic and educational opportunities, ending gender-based violence and sexual harassment, and addressing the harms to women and girls in the criminal justice system. And we are far from the goal.

Although your Rights in Kosovo are guaranteed by the Constitution and law, you have equal opportunities in education, health, employment and public services in all areas. Can not be discriminated against because of your past, ethnicity, gender, religion or physical abilities. We are still away from the goal!

## Who have helped shape your life?

Share the story of your mother, grand mother, aunt, sister, teacher, neighbor or friend and the positive mark they have made. Send the story to us on:  
[mitrovica.wahr@gmail.com](mailto:mitrovica.wahr@gmail.com)

## Nongovernmental Organization and Human Rights

Non-governmental organizations are specific forms of organization of citizens and are closely associated with the term civil society.

NGOs have an important role in the protection of human rights by providing assistance directly or indirectly. They are engaged in enlightening local the laws and international law, promote knowledge on human rights and in contact with citizens:

- Help citizens who are victims of violations human rights
- Gather information on violations of the rights of human rights, especially in cases when the state violates international obligations;
- Mobilize the public with purpose to achieve different positive changes in existing practices.

**MWAHR**-Mitrovica Women Association for Human Rights work for the rights of all women in Mitrovica and welcomes women from all communities in Mitrovica in their activities. For more information, please contact at:  
[mitrovica.wahr@gmail.com](mailto:mitrovica.wahr@gmail.com)



Mitrovica Women Association for  
Human rights

**MWAHR**

**Inspire, Empower and  
Shape Your Life**



Project "Raise your voice" -1 September -31 December, 2012,  
supported by Kvinna till Kvinna organization